

# Important Contact Details



Date: 1/7/2011

## New Business Quotations

Co-ordination of commercial new business submissions

**Business Manager:**  
Eugene Barnwell (01) 613 3388

Team e-mail: nbu@allianz.ie  
Team fax no: (01) 613 4483

### Commercial Liability

Gerard O'Byrne (01) 613 4070

### Mid Market Commercial Combined

Audrey Hannon (01) 613 4084  
Keith Cunningham (01) 613 3658  
Pat O'Mahony (01) 613 3029  
Rosemary Murphy (01) 613 3326  
Damien Bradfield (01) 613 3174

### Sports & Social

All Sports & Social business, including new business, is handled in the Commercial team

## ACORN Team

Co-ordination of commercial SME new business for all ACORN brokers

**Unit Leader**  
Michael Lambert (01) 613 3024

Niamh Dunne (01) 613 3057  
Eithne Byrne (01) 613 3104

Team e-mail: acorn@allianz.ie  
Team fax no: (01) 613 4486

## Commercial

Packages (Retail, Office, Apartments, Property Owners), Sports & Social, Liability, Business Master & Property

**Business Manager:**  
Gerry Whelan (01) 613 3866

Team e-mail: ecommercial@allianz.ie  
Team fax no: (01) 613 4477

### Packages

Team phone no: (01) 613 3926  
Aileen Dempsey (01) 613 3027  
Emer Mulrooney (01) 613 3105  
Yvonne Coy (01) 613 3722  
Gwen McIntyre (01) 613 3448  
Jennifer Harding (01) 613 3329  
Mark Keane (01) 613 4048

### Sports & Social

Team e-mail: soc@allianz.ie  
Team phone no: (01) 613 3927  
Team fax no: (01) 613 3642

Martin Oakes (01) 613 3616  
Lisa Walsh (01) 613 3117  
Niamh Murphy (01) 613 3742  
Natasha Clasby (01) 613 3504  
Cliona Keogh (01) 613 4067

Team e-mail: commercial@allianz.ie  
Team fax no: (01) 613 4460

### Liability

Team phone no: (01) 613 3931  
Jer O'Toole (01) 613 3498  
Stephen Howorth (01) 613 3338  
Olivia Rath (01) 613 3100  
Ann Marie Loughrey (01) 613 4029  
Jane Irvine (01) 613 4046

### BusinessMaster & Property

Roisin McMeel (01) 613 3008  
Paddy Kelly (01) 613 3155  
Gerry Miller (01) 613 3279  
Martha Early (01) 613 3431  
Rhona Molloy (01) 613 3603  
Eimear Swan (01) 613 3424  
Graham O'Dowd (01) 613 4114  
Robert Golebiewski (01) 613 3357

## Corporate Risk

**Business Manager:**  
Adrian Sullivan (01) 613 3093

Team e-mail: corporaterisks@allianz.ie  
Team fax no: (01) 613 3643

### Motor

Ray Coy (01) 613 3615  
Therese Tynan (01) 613 3056  
Vincent Kirwan (01) 613 3249  
Christine Jordan (01) 613 3487  
Antoinette McDermott (01) 613 3381

### Liability

Christine Bruce (01) 613 3364  
John Reynolds (01) 613 3120  
Morgan Pembroke (01) 613 3074  
Jonathan Keddie (01) 613 3959

### Property

Maura Greaney (01) 613 3158  
Stephen Kelleher (01) 613 3028  
Hugh O'Hare (01) 613 3391  
Lorraine McEvoy (01) 613 3468  
Eugene Lehane (01) 613 3170

### Healthcare

Cathal Leonard (01) 613 3714  
Ciaran Kavanagh (01) 613 4025  
Keith Finnegan (01) 613 3205

### Underwriting Support

Joan McGrath (01) 613 3259

## Personal Lines

**Private & Commercial Motor**  
Business Manager  
Niamh Corr (01) 613 3316

Team e-mail: teammotor@allianz.ie  
Team phone no: (01) 613 3899  
Team fax no: (01) 613 4454

### Home Insurance Services

Business Manager  
Deirdre Connaughton (01) 613 3863

Team e-mail: household@allianz.ie  
Team phone no: (01) 613 3964  
Team fax no: (01) 613 4475

## Credit Control

**Business Manager**  
Stephen Campbell (01) 613 3807

**Unit Leader Credit Control**  
James Lenehan (01) 613 3153

**Unit Leader Instalment Billing**  
Sharon Gibbons (01) 613 3909

Team e-mail: creditcontrol@allianz.ie  
Team phone no:  
Credit Control: (01) 613 3958  
Instalment Billing: (01) 613 3909  
Cashiers: (01) 613 3948  
Team fax no: (01) 613 3649

eStatements: allianzbroker.com  
eStatement queries: (01) 613 3958  
eStatement sign in queries: (01) 613 3950

EFT e-mail: Brokerbankpayments@allianz.ie

## Niche

**Religious/Education**  
Business Manager  
Mary O'Brien (01) 613 3417

**Unit Leader**  
Philip Marshall (01) 613 3419

**Unit Leader**  
David O'Rourke (01) 613 3449

Team e-mail: education@allianz.ie  
Team phone no: (01) 613 3966  
Team fax no: (01) 613 3630

**Guarantee**  
Business Manager  
Andrew Hastings (01) 613 3796

Team email: guarantee@allianz.ie  
Team phone no: (01) 613 3144  
Team fax no: (01) 660 9756

**Marine & Aviation**  
Business Manager  
Matt Cusack (01) 613 3443

Team e-mail: marine@allianz.ie  
Team phone no: (01) 613 3904  
Team fax no: (01) 660 5246

## Services For You

EDI Helpdesk 1850 668 844 /  
edi@allianz.ie

Internet (B2B) site: allianzbroker.com  
Internet (sign in queries) (01) 613 3950

Stationery Supplies: stationerysupplies@allianz.ie

**Customer Feedback:**  
Your feedback is important to us at Allianz. If you have any comments to make about any aspect of our service please email info@allianz.ie.

## Claims

**Property Damage Claims**  
Business Manager  
Therese Weber (01) 613 3747

Team e-mail: propertydamage@allianz.ie  
Team phone no: (1890) 77 99 99  
Team fax no: (01) 613 4482

**Motor Damage Claims**  
Business Manager  
Joe Fitzsimons (01) 613 3343

Team e-mail: motordamage@allianz.ie  
Team phone no: (1890) 77 99 99  
Team fax no: (01) 613 4455

## Personal Injury Claims

**Broker A-L**  
Business Manager  
Martin Kelly (01) 613 3356

Team e-mail: newpi9@allianz.ie  
Team phone no: (01) 613 3992  
Team fax no: (01) 613 3633

**Broker M-Z**  
Business Manager  
John Tierney (01) 613 3263

Team e-mail: newpi5@allianz.ie  
Team phone no: (01) 613 3953  
Team fax: (01) 613 3631

**Healthcare Claims**  
Business Manager  
Paula Henry (01) 613 3476

Team e-mail: healthcareclaims@allianz.ie  
Team phone no: (01) 613 3476  
Team fax: (01) 613 4476

## Services For Your Customer

### Emergency Service

Your customer can call our Assist Line for Motor or Household Assistance –  
24 hours a day 365 days a year

**1890 77 99 99**

### Aligned Repairer Network

If your customer avails of this service the benefits include:

- Free courtesy car (class A) for up to 5 days (or 14 days if the car is stolen)
- Dedicated panel of repairers with country-wide coverage
- Repairs guaranteed for 3 years
- We pay the bill directly to the repairer

Call **1890 77 99 99** to avail of this service

### Windscreen

By contacting **1890 77 99 99** your customer will be directed to one of our suppliers, where they can have any windscreen or bodyglass repaired or replaced and Allianz will pay the supplier directly. This is a countrywide service with mobile capabilities.

Calls may be recorded or monitored for regulatory, training and quality purposes.